IACC
Exceptional meetings. Powerful connections.

IACC PUBLIC COMMITMENT

Diversity, Equity, Inclusion & Accessibility Statement

Creating a global community in which people can participate, contribute and belong

OUR POSITION IACC values difference, promotes fair opportunity and seeks to remove barriers so that people can engage safely and meaningfully across our community.

Document detail	Position
Document	Diversity, Equity, Inclusion and Accessibility Statement
Owner	Chief Executive Officer
Approval authority	IACC Board
Status	Approved by the IACC Global Board, 18 October 2026
Review	Periodically and when material change requires

Our statement

IACC is a global community of venues, meeting professionals, partners, employees and volunteer leaders. We believe better meetings happen when people with different identities, backgrounds, abilities, cultures, experiences and perspectives can participate fully, contribute confidently and feel that they belong.

We are committed to diversity, equity, inclusion and accessibility across our governance, employment practices, membership community, events, education, research, partnerships and communications.

Our commitment

- Diversity — we value difference and seek a broad range of perspectives, experiences and voices.
- Equity — we recognise that people encounter different barriers and may need different support or adjustments to participate fairly.
- Inclusion — we work to create respectful environments in which people are welcomed, heard, credited and able to contribute without discrimination, harassment or retaliation.
- Accessibility — we aim to make physical, digital and communication experiences usable by as many people as reasonably possible and respond constructively to individual access needs.

How we put this into practice

- Use fair, transparent and inclusive approaches to employment, leadership, committees, speakers, suppliers, awards, research and consultation.
- Seek varied perspectives and fair opportunity across IACC leadership, employment, committees, speakers, research, awards and consultation.
- Consider and, where practicable, remove barriers relating to disability, language, technology, geography, cost, caring responsibilities, culture, religion and time zones.
- Build accessibility into event, digital and communication planning and respond constructively to reasonable adjustment requests.
- Provide clear routes for access requests, feedback and good-faith concerns.
- Support relevant awareness, learning and shared good practice across the IACC community.
- Listen, learn and improve when our practice falls short of our intentions.

Shared expectations

We expect everyone participating in IACC activities to treat others with dignity and respect and to support an environment free from discrimination, harassment, bullying, victimisation and retaliation. People should be able to engage safely, be heard and contribute meaningfully.

Concerns and access requests

Access requests, feedback and material concerns may be raised confidentially with the Chief Executive Officer, an IACC Board director, an event contact or another designated senior contact. Good-faith concerns will be considered promptly, sensitively and fairly, without retaliation or victimisation, and in accordance with applicable procedures and local law.

Application and continuous improvement

IACC will apply these commitments proportionately, comply with applicable law in the places where it operates and continue to strengthen its approach as experience, feedback and good practice evolve. This statement provides enduring direction; individual initiatives, training, measures and implementation plans may be developed and approved separately.

REVIEW The IACC Board provides oversight, the Chief Executive Officer supports proportionate application, and the statement will be reviewed periodically and when material change requires.